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"Evaluations conducted 30 to 90 days down the road, find that the information is retained; behavior changes have occurred; and productivity, performance and morale have increased."

Bonnie Stewart, United States Department of the Interior, Learning Center.

Casavant Consulting Group consultant teams partner with clients to help them design and implement business models that deliver results by working through the leadership teams from assessment to implementation. CCG ensures that clients have the right process approaches to address their specific challenges and since there is often no one right answer, a set of feasible options are used requiring objective evaluation considering each company's unique strategic needs.

Developing a business case around internal and external forces that are influencing the current state to change, bring significant change management challenges that must be managed from the start. All CCG program approaches are supported by a change management methodology, which proactively helps clients identify delivery risks and provide ways to mitigate them that are customized to the client's unique needs.

Results through tailored solutions supported by a culture of accountability are not limited by boundaries of departments, industries, geographies, or hierarchies. End results of any program or process are practical, action-oriented, sustainable and repeatable. Whether in transportation, technology, manufacturing, service or government, CCG addresses workplace issues through long-term consulting retainers or through short, information sessions. His passion for the human capital of organizations to step up and take on leadership and management roles, empowers leaders to explore their potential; both within their organization and themselves.

"He not only smashed this perceptual barrier (the objective) but in the process re-motivated several seasoned sales directors to a level they themselves stated they had not felt in years. The same impact was recorded again a week later in our GM's meeting."

With the new hard skills being the soft skills for individual and corporate growth, CCG can diagnose, design, develop, deliver and demonstrate results in the following areas of development.

Business Processes, Behaviour Change, Management Operating Systems

Building Relationships for Business	Change Management & Goal Setting
Culture Change	Service Delivery Systems
Decision Making	Navigating Conflict
Negotiation Skills	Performance Management
Operational Excellence	Process Enhancement
Project Management	Strategic Alignment
Time Management	Team Building and Teamwork

Operational Safety and Health

Audit Training	
Corrective Action Plans writing & Training	Emergency Response Plan & Training
Hazard Identification & Risk Assessment Training	Quality Assurance Plan / QMS Training
Human Factors Awareness Training	SMS Assessment
Root Cause Analysis Training	SMS Gap Analysis and Project Plan
SMS Designed Plan / Manual	

Relevant Professional Qualification and Memberships

Association of Change Management Professionals
Human Resources Institute of Alberta
Canadian Society for Training and Development
American Society for Training and Development
CEVEY Leadership/Coaching/Sales Certified
Human Factors Awareness Training Certified
Thomas International Personality Assessments
DISC/MBTI Personality Profiles
Quality Management Systems Certified
Safety Management Systems Certified
Six Sigma Yellow Belt Certified
Six Sigma Green Belt Certified
BC Aviation Leadership Foundation – Steering Committee